



**CARPENTER & SMITH**

Proudly serving customers since 1867

Contact us today for more  
information and special offers.

**845.782.8161**

[carpenterandsmith.com](http://carpenterandsmith.com)   

HVAC | Oil | Propane | Cooling | Natural Gas Services

Water Heaters | Generators | Air Quality



**AC system tune-up  
and service plan.**



**CARPENTER & SMITH**

Proudly serving customers since 1867

# Count on us for the AC tune-up and service plan you need to stay cool and save all summer.

## Sure Start<sup>SM</sup> AC system tune-up

Our expert technicians who perform this industry standard 10-point Sure Start<sup>SM</sup> tune-up, diagnostic inspection and professional evaluation includes:

- Thermostat verification
- Air filter inspection
- Evaporator coil check
- Condenser examination
- Electrical component check
- Ductwork inspection
- Drainage system check
- Unit and refrigerant leak check
- Refrigerant insulation line check
- Belt tension check and adjustment

Tune-up appointments are available Monday through Friday, 8am to 5pm, excluding federal holidays from May 1 to September 30. Scheduling is subject to availability and weather conditions.



**845.782.8161** [carpenterandsmith.com](http://carpenterandsmith.com)

## CoolGuard<sup>TM</sup> AC system service plan

Make sure that your AC system runs efficiently to help you stay cool and save all summer with:

- **24-hours-a-day, 7-days-a-week on-call access** to our team of AC experts.
- **No diagnostic fee** if service is performed between 8am and 5pm, Monday through Friday, excluding federal holidays. Diagnostic fees will apply if you request service at other hours or on federal holidays and weekends.
- **An annual Sure Start<sup>SM</sup> tune-up** that can be scheduled between 8am and 5pm on normal business days from May 1 to September 30.
- **15% discount off regular rates** for any repair work not covered by your plan.
- **Quality repairs by our professionally trained and experienced technicians** who fully understand how your AC system integrates with your entire home comfort system.

### The following general exclusions apply:

- Each system must have its own service plan to be covered
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazard
- Coverage can be revoked if customer permits other than our authorized rep to service equipment
- Providing adequate ventilation for the proper operation (i.e. removal of debris, bushes, leaves away from condensers)
- Removal of asbestos-containing material
- Monitoring vacant or unattended premises
- Maintaining clean air filters
- Replacing fuses
- Resetting circuit breakers
- Turning on the emergency switch
- Setting thermostat temperatures and clocks
- Replacing batteries in system devices